

LHIC Access to Care Work Group Meeting
9.24.15 – 9:30 a.m.
Minutes

Members Present:

| | |
|---|-------------------------------------|
| Patricia Omaña, Healthy Howard | Jason Brown, Walgreens |
| Barbara Albert, HC Office on Aging/SHIP | Liddy Garcia-Buñuel, Healthy Howard |
| Anne Brinker, Community Action Council | Paula Blackwell, FIRN |
| Brian Mattingly, Healthy Howard | Naglac Rezk, FIRN |
| Rosimar Melendez, Horizon | Tara Butler, Healthy Howard |
| DeWayne Oberlander, Columbia Medical Practice | |

Also Present:

Alvaro Ortiz, LHIC Program Manager

MEETING MINUTES:

1. Introduction and Approval of Minutes
 - Liddy opened the meeting at 9:40 a.m. Members introduced themselves, shared the organization they were with, and their reasons for being in the Access to Care Workgroup.
 - Liddy asked for a motion to approve the minutes from 8.27.15. Barbara made a motion and Patricia seconded the motion. The minutes from 8.27.15 were approved by the group.

2. Review of Data Tracking Sheet and Open Discussion:
 - Liddy explained the structure and history of the Action Groups for the new members who were present.
 - Following, she noted that she had not received data from the Language Barrier Action Group and asked the members who were part of that group to provide it before the next meeting.
 - Anne provided an update of the Access to Care Action Group and the progress that they made so far. She also mentioned that CAC is finalizing a needs assessment that was recently conducted and that she could present the results to the group once it is completed.
 - Liddy talked about the resource guide created by the Health Insurance Outreach and Facilitation Action Group and asked members for their feedback on the guide.
 - Members mentioned that overall the guide was very informative. However, it was important to identify the target population to tailor the guide to its specific audience.
 - Members suggested making the guide more concise so that it doesn't appear too crowded with information and is more consumer-friendly.
 - DeWayne mentioned that there might be some stigma associated with some community resources that might be perceived for low-income individuals only, and it may hinder other populations who might need these services from accessing them. He said it was extremely important to educate the population on this issue.

- Rosi reported that the Horizon Foundation has hired a consultant to better understand the needs of the population here in Howard County and to effectively convey information/messages in order to reach and evoke change in targeted audiences.

3. Action Items:

- Language Barrier Action Group will provide data to Liddy before next meeting.
- Anne to present ACA needs assessment once it is finalized.
- DeWayne to present at the next Access to Care meeting data on Emergency Department usage.

Respectfully submitted by,
Alvaro Ortiz
LHIC Program Manager